

Emergency Management Otago - Community Resilience Survey

Why ask your team?

Don't guess. Ask.



Ask

Ask your team for their collective perceptions about what matters most.



Listen

Listen openly to the feedback from your stakeholders.



Act

Act on what will deliver sustainable, positive change. Measure the impact over time.

What to do with your results?



Do:

Understand your feedback. What surprises you most? What has been confirmed for you? What themes or discussion points emerge that you can discuss with your team?

Share the feedback with your teams quickly. A shared understanding provides the foundation to reach agreement on focus areas and for designing good actions. Don't forget to celebrate the successes!



Don't:

Keep the feedback to yourself. Let people know the findings and you'll ensure their participation next time.

Over-analyse the feedback. We know some people love exploring and dissecting the data in detail. But we suggest taking a simple approach, focusing on the obvious areas and saving time to develop actions with your teams.

Take the results personally. This can be easier said than done! It can be confronting, and it takes courage to openly discuss the feedback sometimes.

Get into debates about whether the data is right or wrong. There is a natural tendency to rationalise away information we don't agree with.

 Learn more

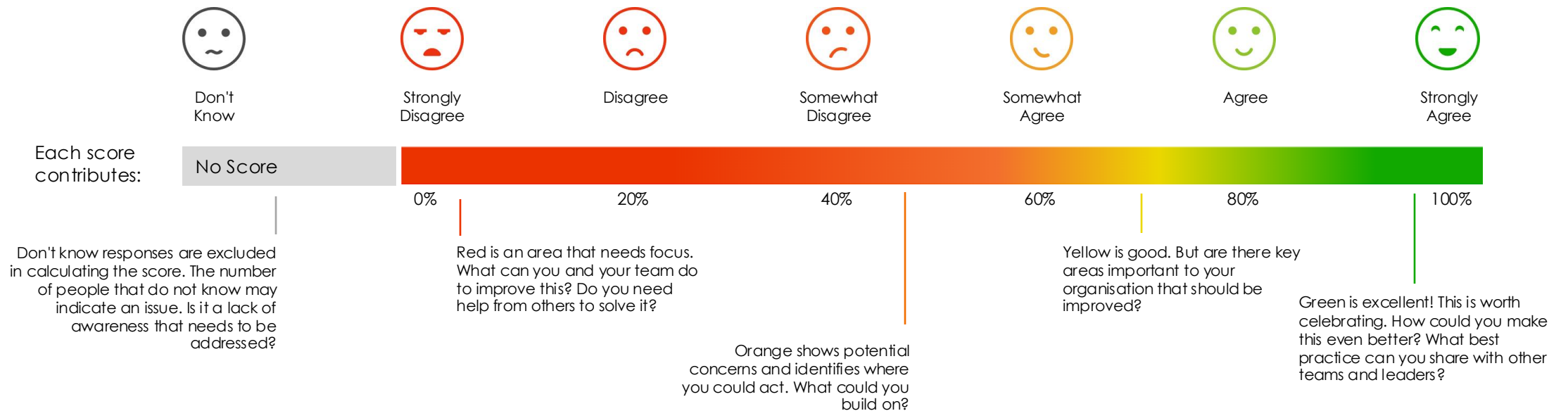
Report Summary

Survey name:	Emergency Management Otago - Community Resilience Survey
Start date:	12:00am, 15 April 2024
End date:	11:50pm, 3 May 2024
Participants:	2357
Overall average:	73% **
Created by:	Rachel O'Brien

*Note: The validated average is calculated from the AskYourTeam validated Agree-Disagree questions.
The Overall average is calculated from all Agree-Disagree questions.

Understanding your results

How Strongly Agree to Strongly Disagree Likert scale questions are scored



Each response on this scale contributes a score as outlined below. The responses are then averaged to give your overall question score as a %. For example, if 5 people selected 'Strongly Agree' and 5 people selected 'Strongly Disagree' the score would be 50%

5 x Strongly Agree responses at 100% = 500% | 5 x Strongly Disagree responses x 0% = 0%

Score = 500% / 10 responses = 50%

Average Category Score



The category average is calculated using the score of each question in that category. Categories only apply to the Strongly Agree to Strongly Disagree Likert scale question types. The 'Custom' category is made up of customised questions and not based on AskYourTeam's recommended questionset.



Average Question Score by Category

Emergency Preparedness

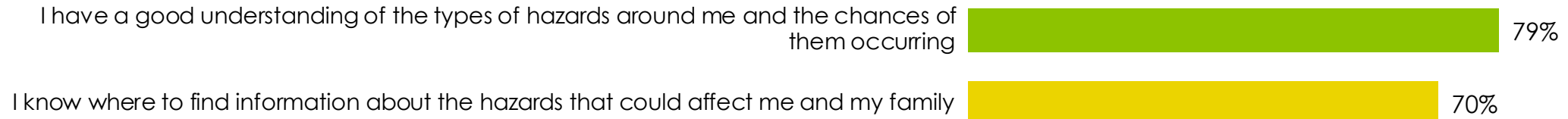


This is a Strongly Agree – Strongly Disagree Likert scale question type. See 'Understanding your results' slide for more information on how these scores are calculated.



Average Question Score by Category

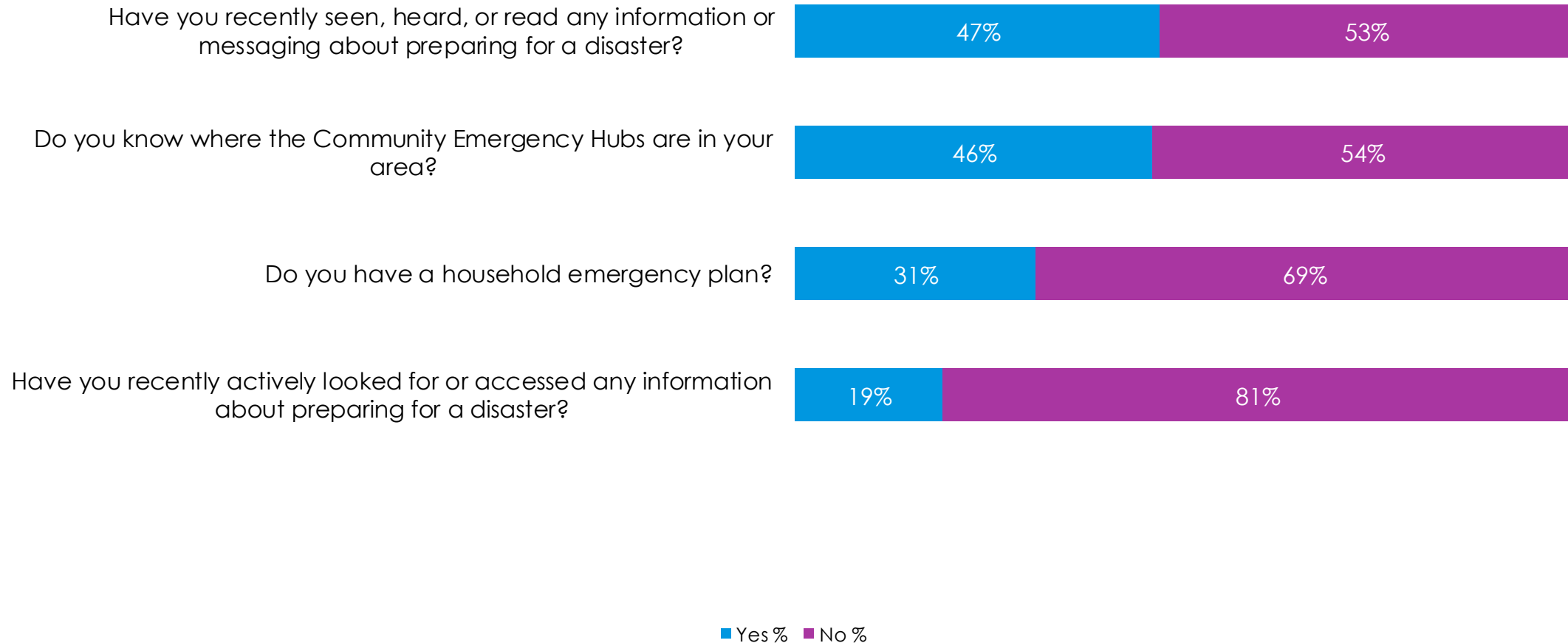
Hazard Awareness



This is a Strongly Agree – Strongly Disagree Likert scale question type. See 'Understanding your results' slide for more information on how these scores are calculated.



Yes-No Questions

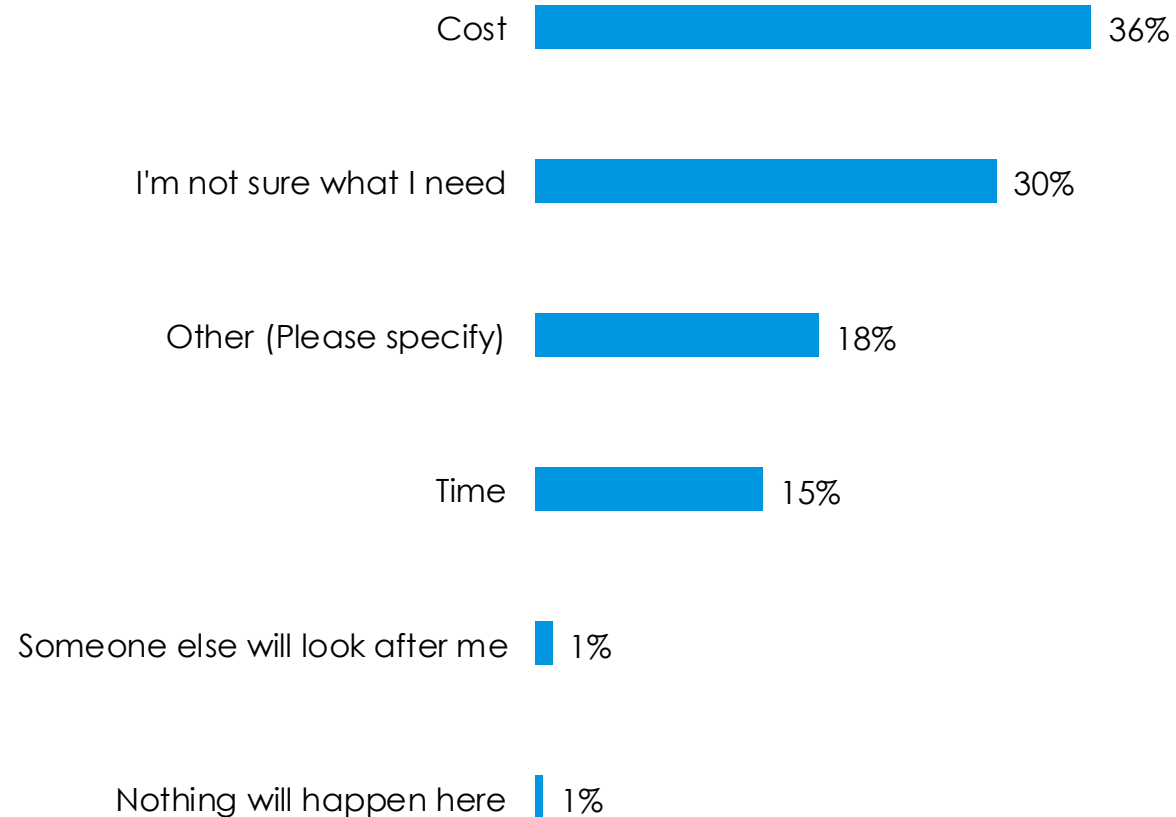


This is a Yes – No question type. The scores are calculated by dividing the count of 'Yes' or 'No' answers by the total count of responses, then converting to a %



Multi-choice Question

And what is the reason your household is not well prepared to look after itself without assistance?

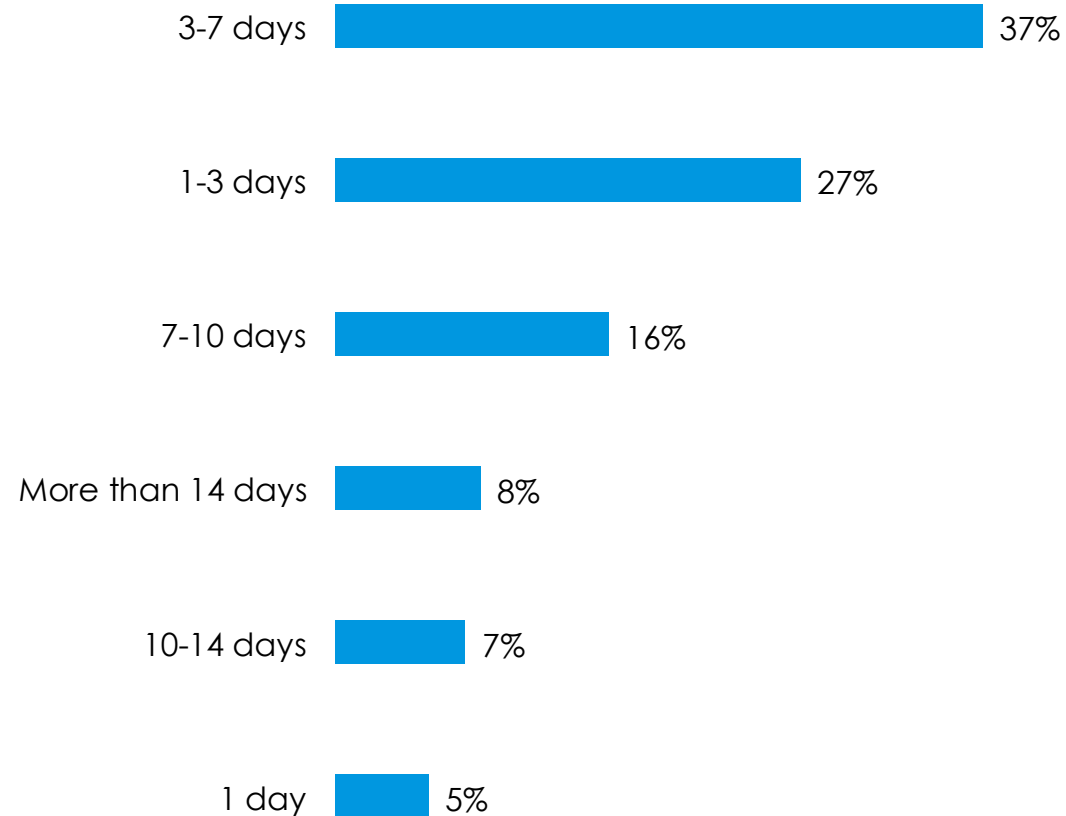


This question allowed 1 choice. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

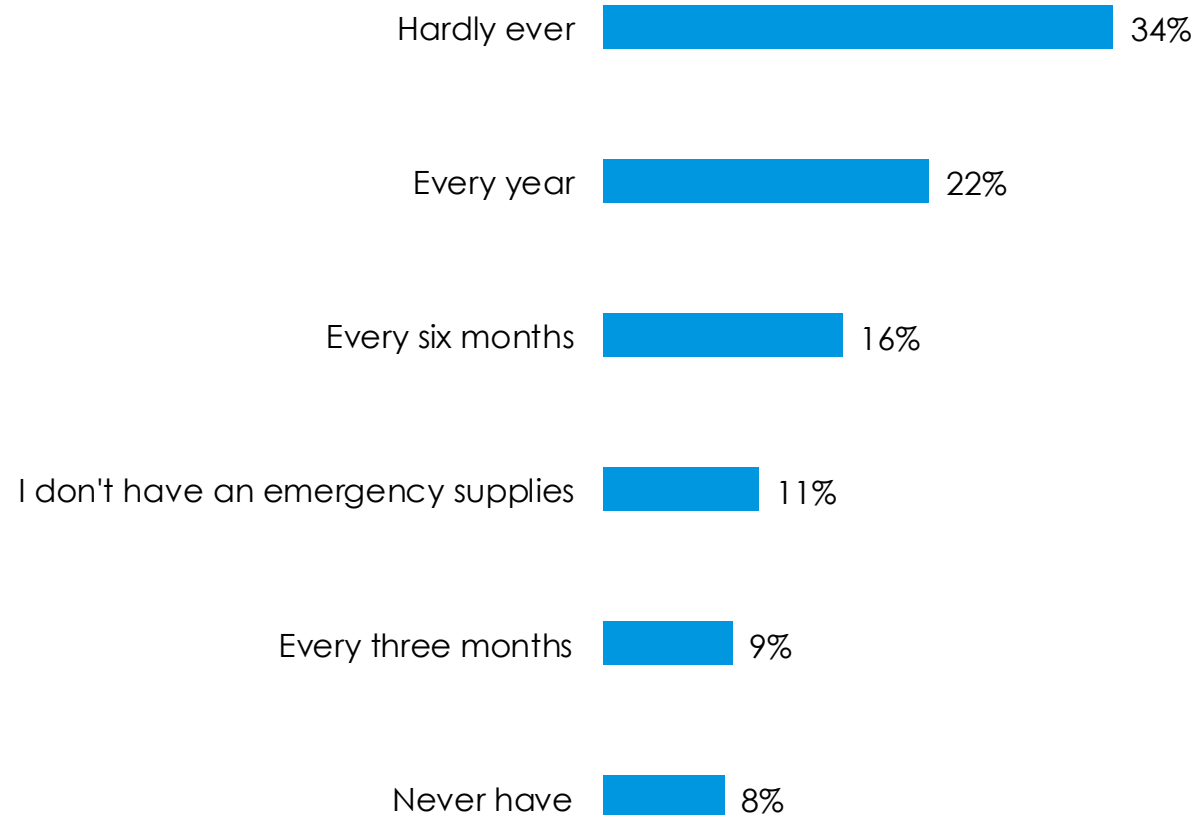
How many days is your household prepared to look after itself without assistance during an emergency event?



This question allowed 1 choice. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

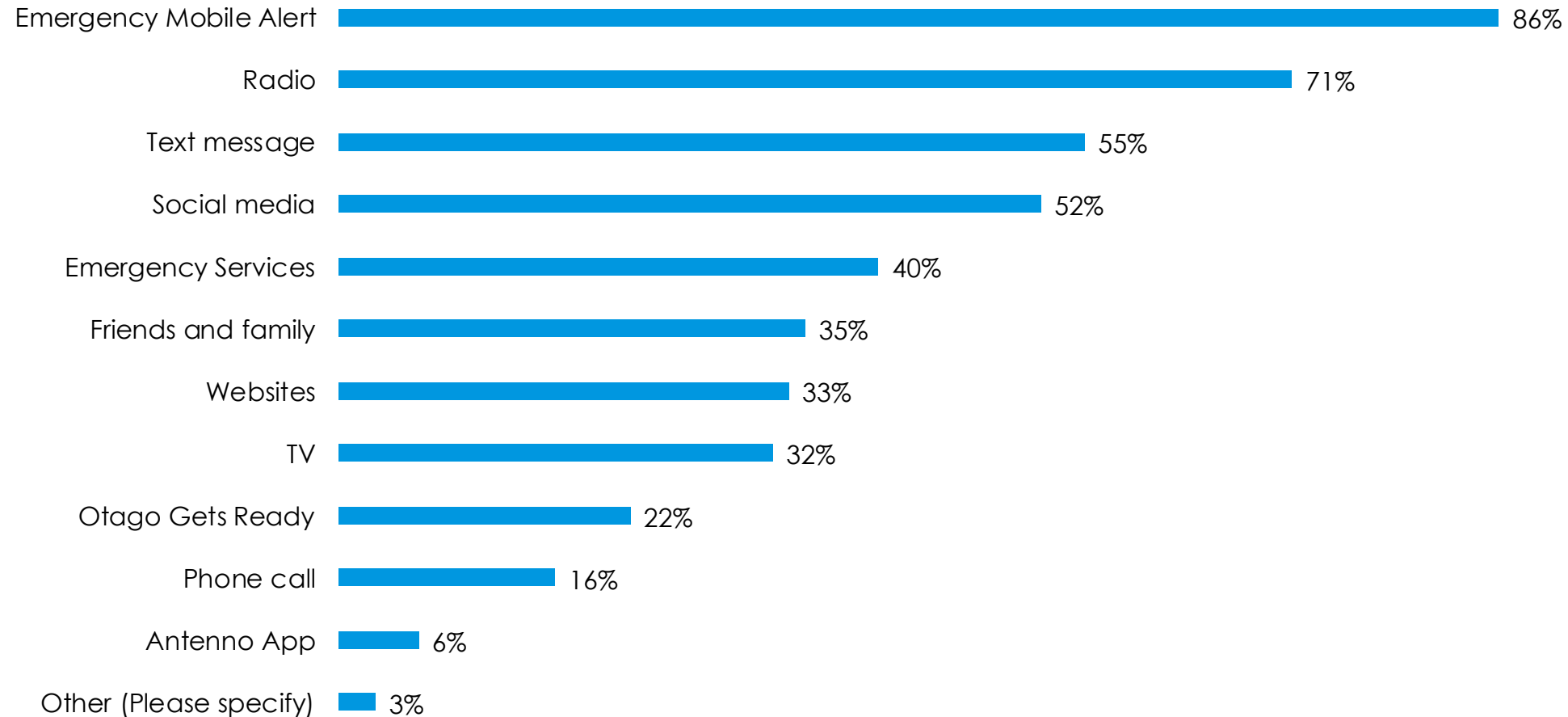
How often do you review your emergency supplies?



This question allowed 1 choice. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

If there was a major emergency, such as a flood or earthquake, how would you expect to receive emergency information?

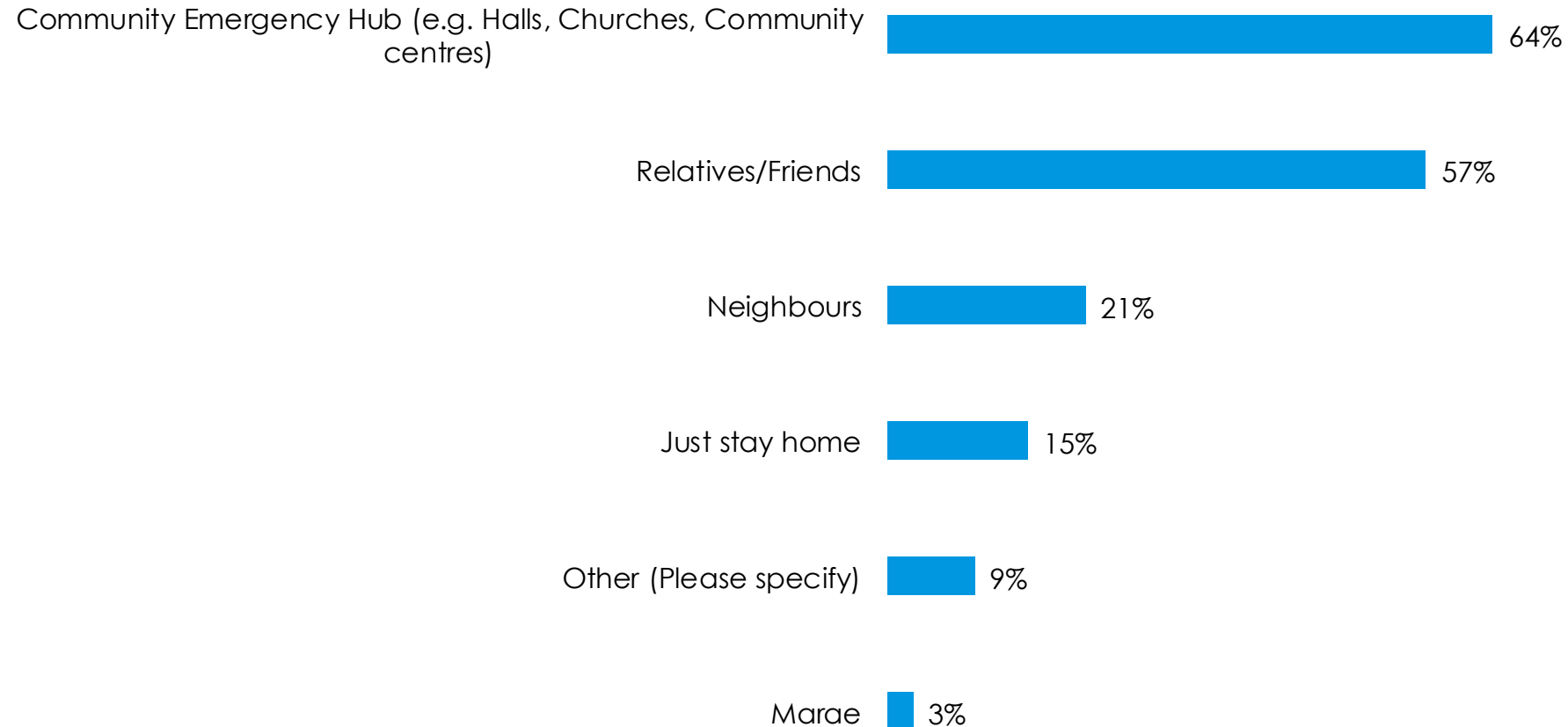


This question allowed up to 12 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

If you had to evacuate from your home, where would you go?



This question allowed up to 6 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

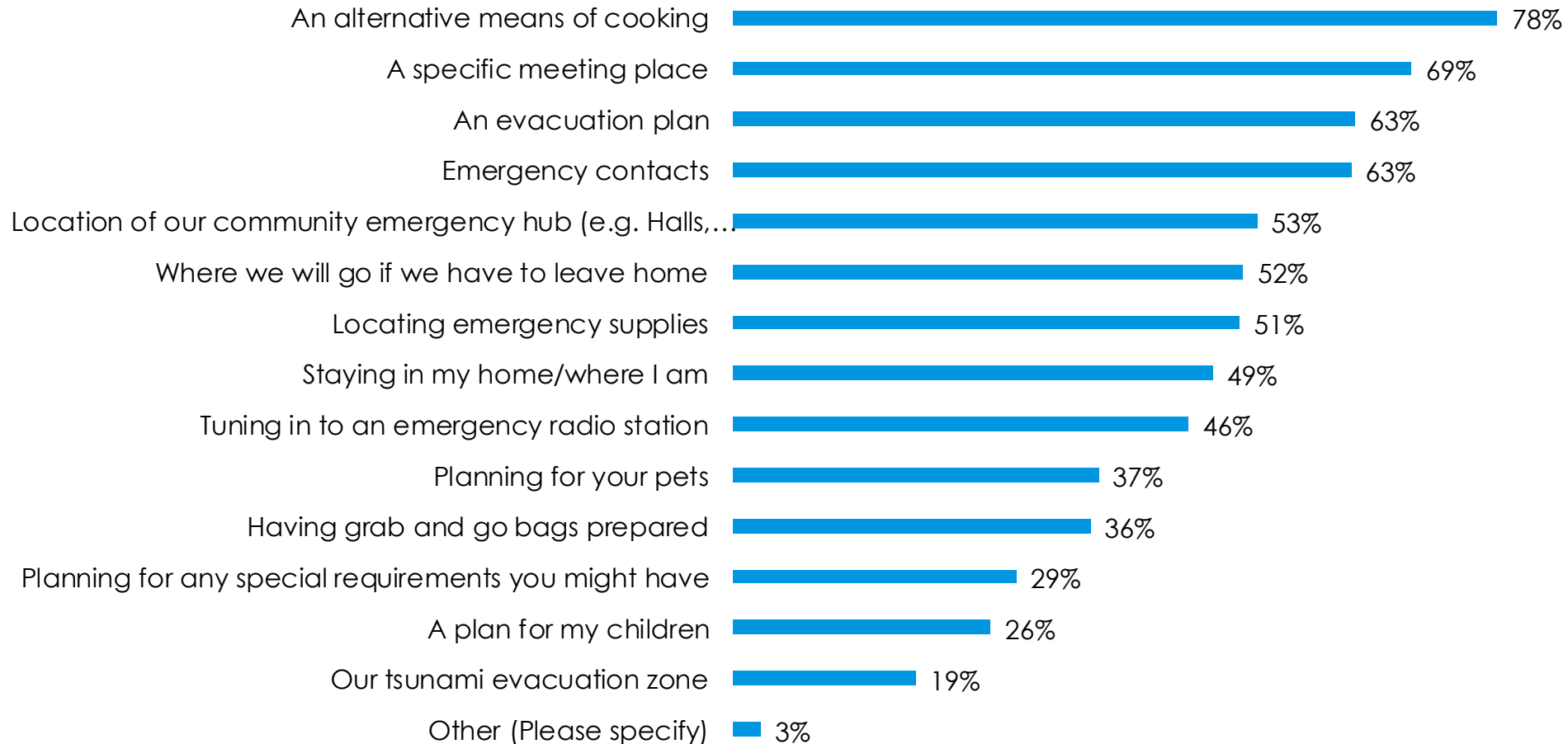
I have a good understanding of how some of these hazards might become more frequent and intense due to climate change



This question allowed 1 choice. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

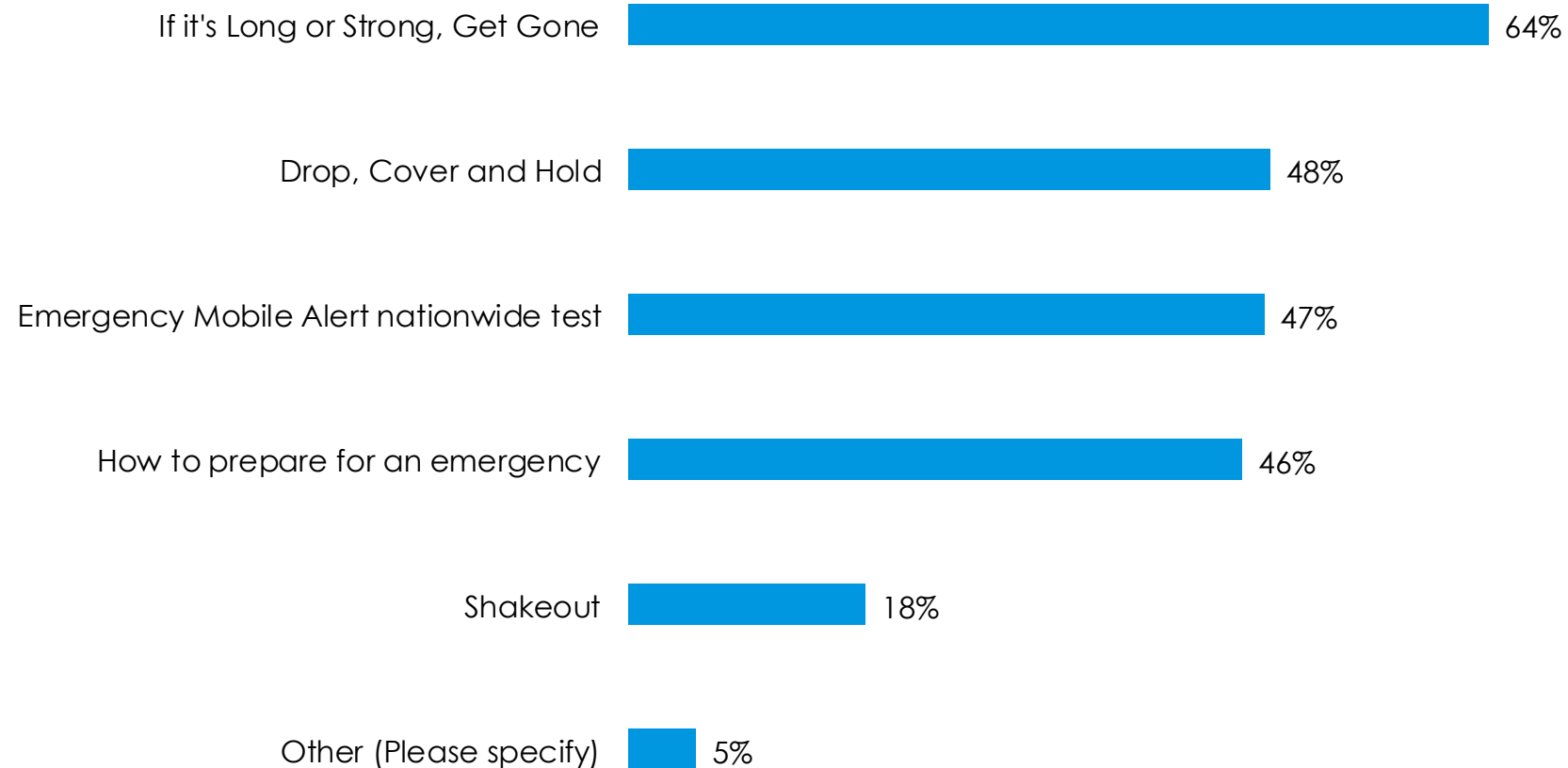
Thinking about your household emergency plan, which of the following have you included?



This question allowed up to 15 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

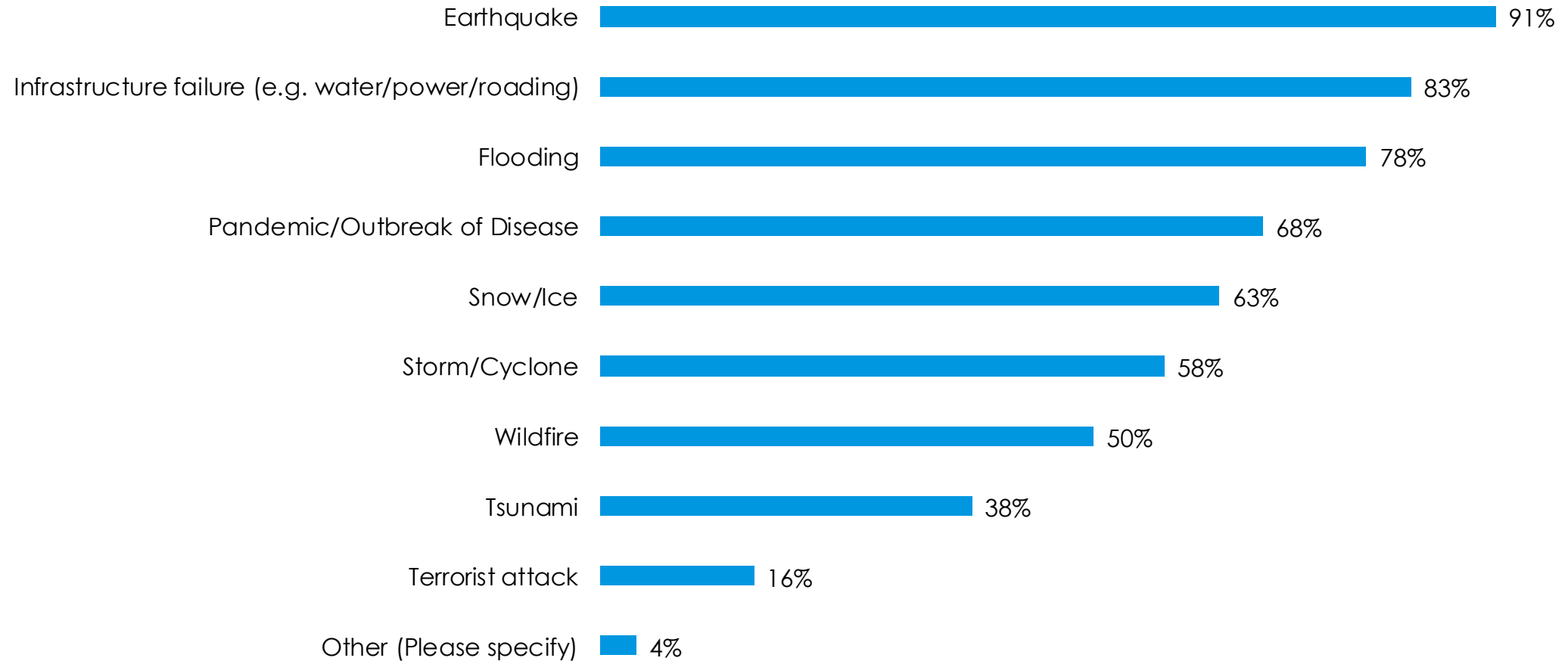
What do you remember about the information ?



This question allowed up to 3 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

What do you think are the main hazards in Otago that could affect you and your family?

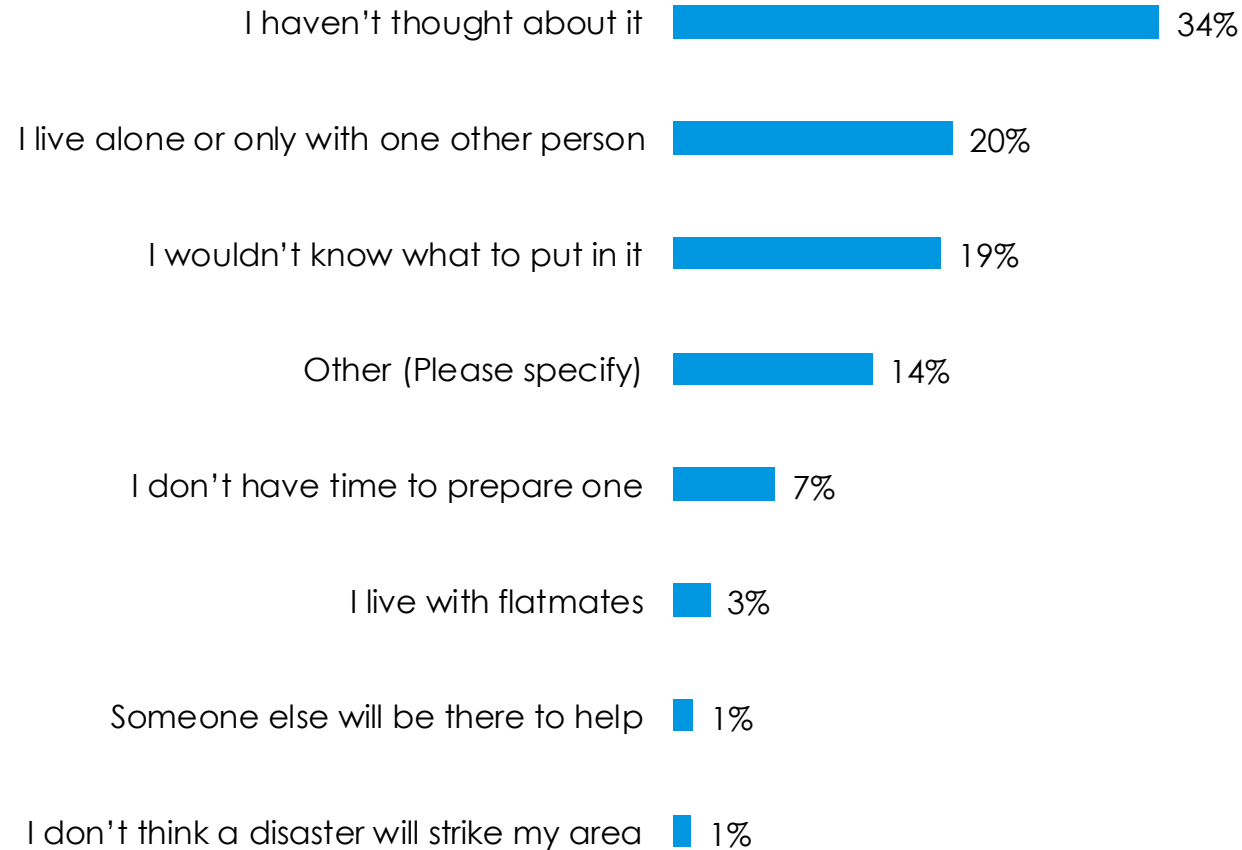


This question allowed up to 10 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

What is the main reason why you do not have an household emergency plan?



This question allowed 1 choice. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

What prompted you to take these actions to be prepared?

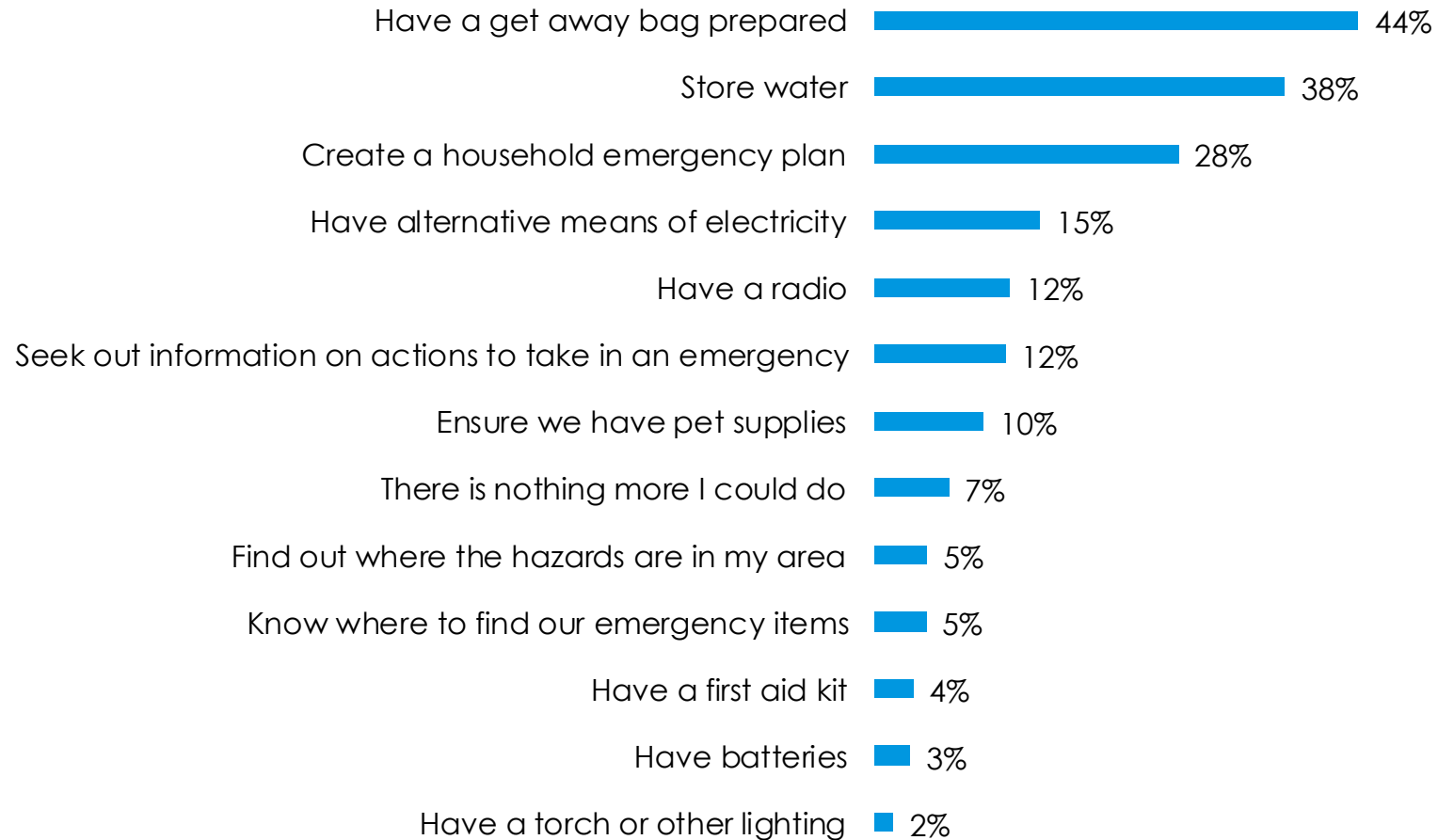


This question allowed up to 13 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

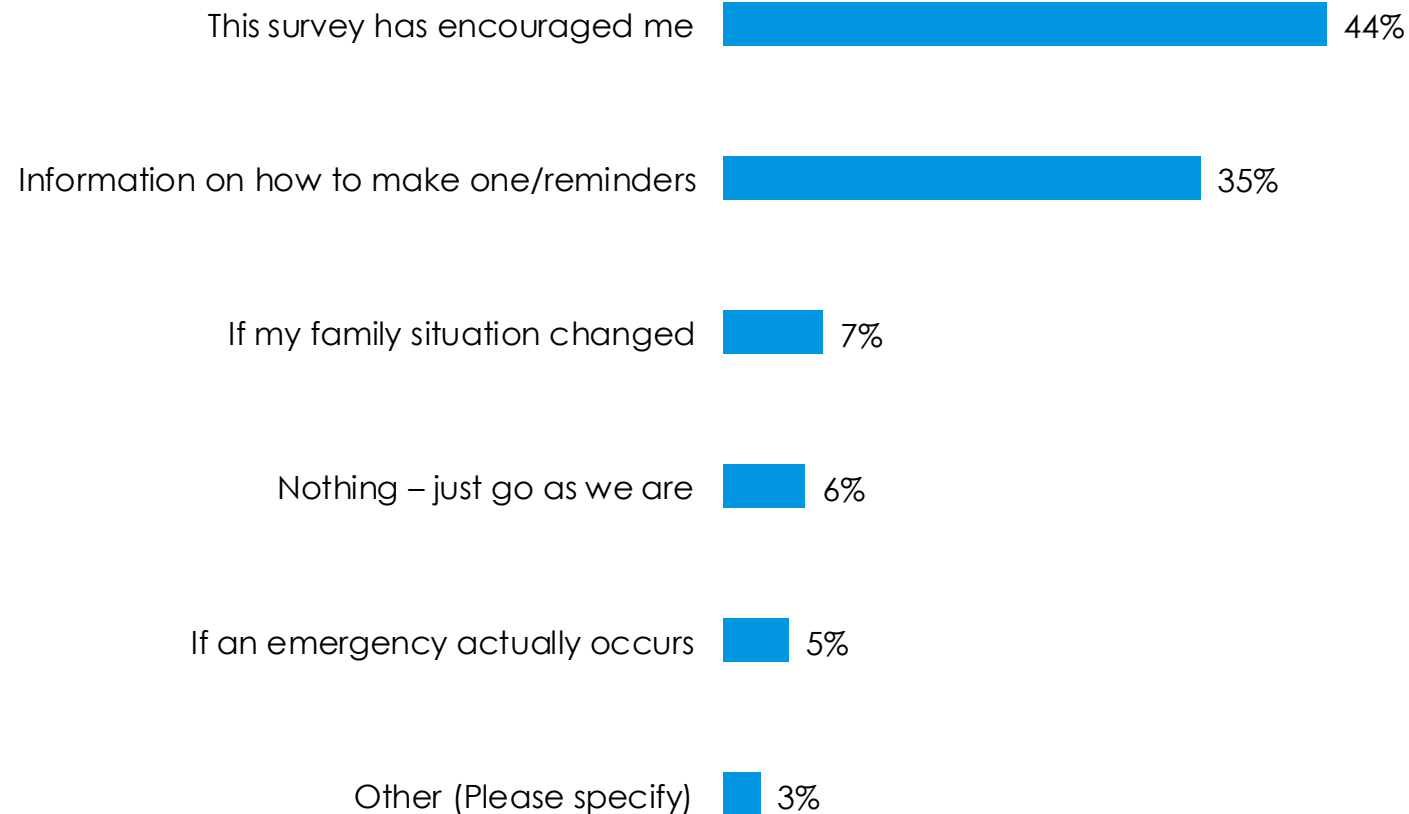
What two things could you do in the next 12 months to help your household be more prepared for a disaster?



This question allowed up to 2 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

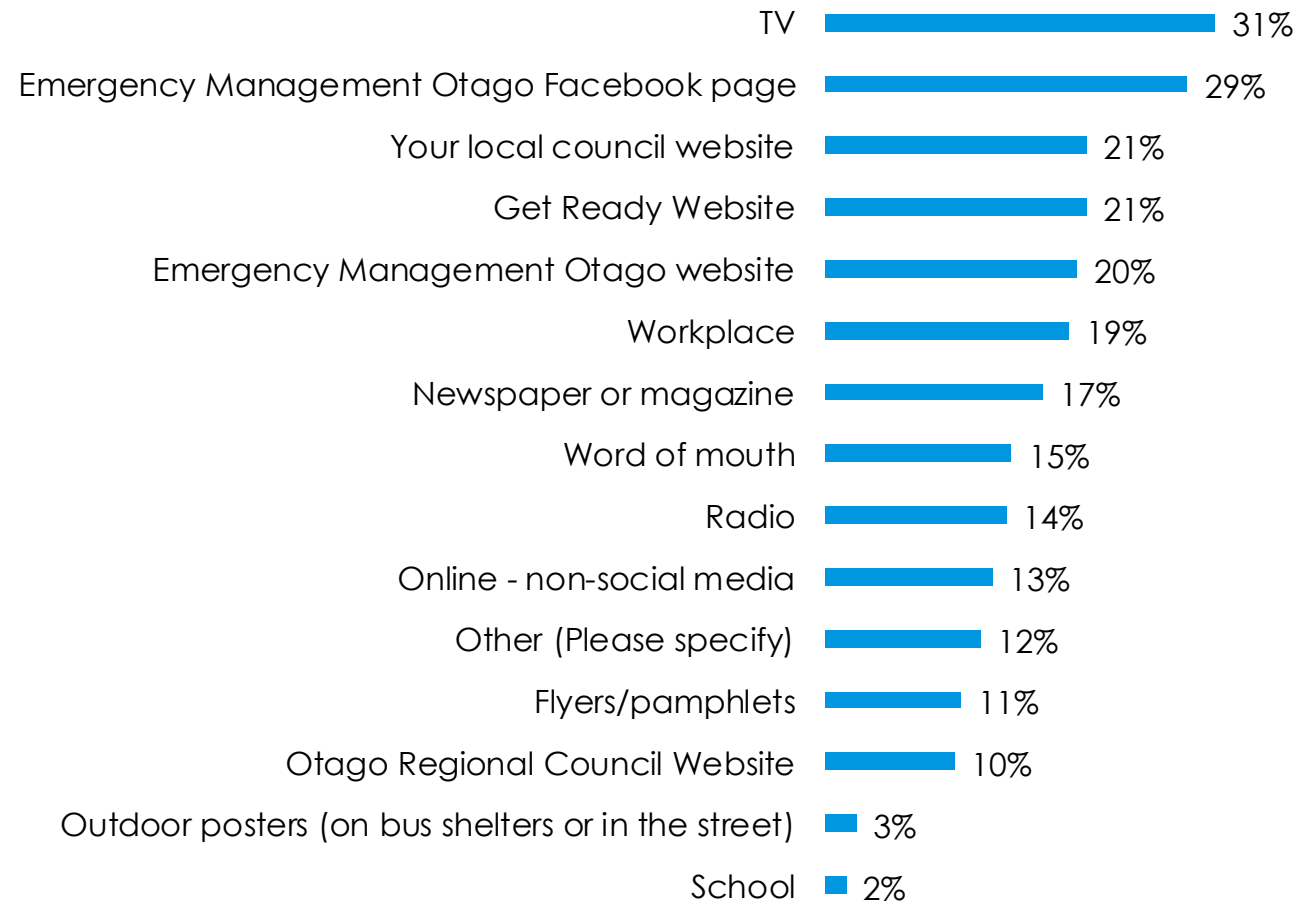
What would encourage you to develop a household emergency plan?



This question allowed 1 choice. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

Where did you see, hear, or read the information?

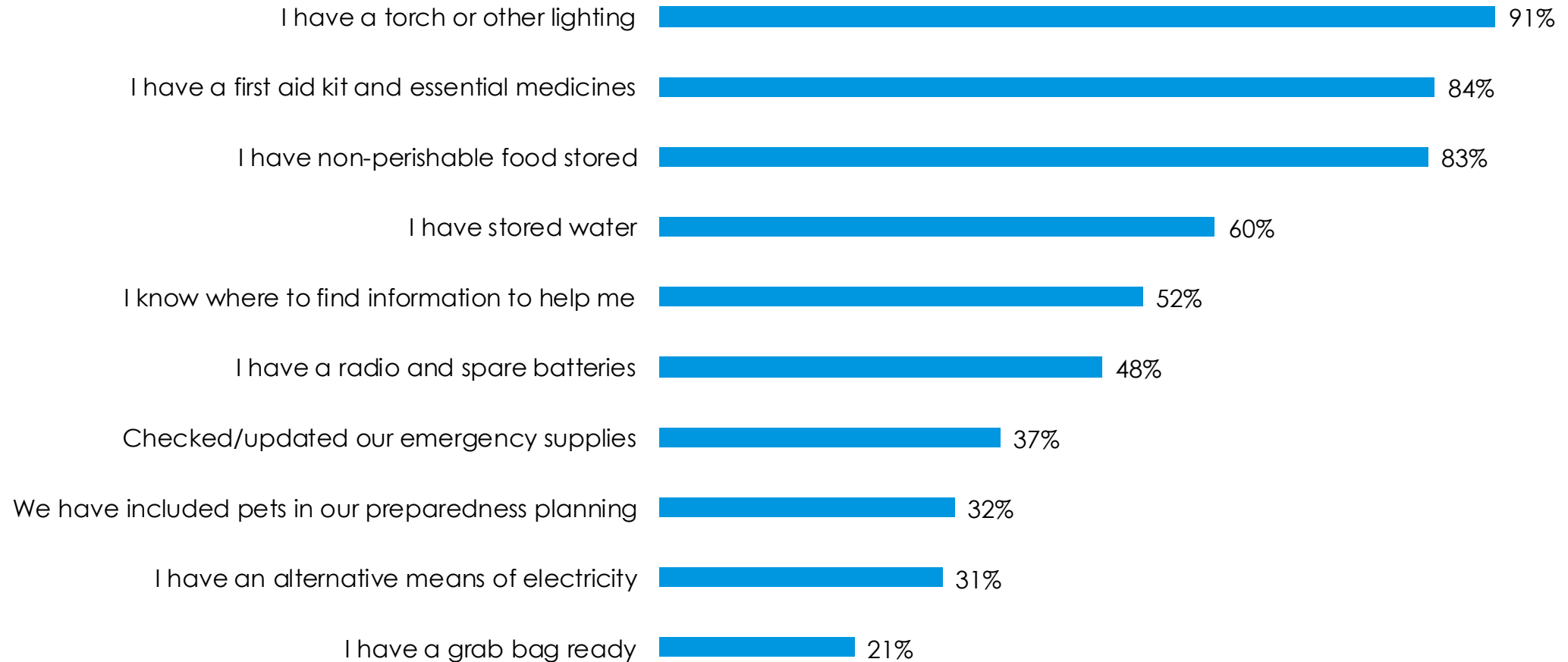


This question allowed up to 10 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



Multi-choice Question

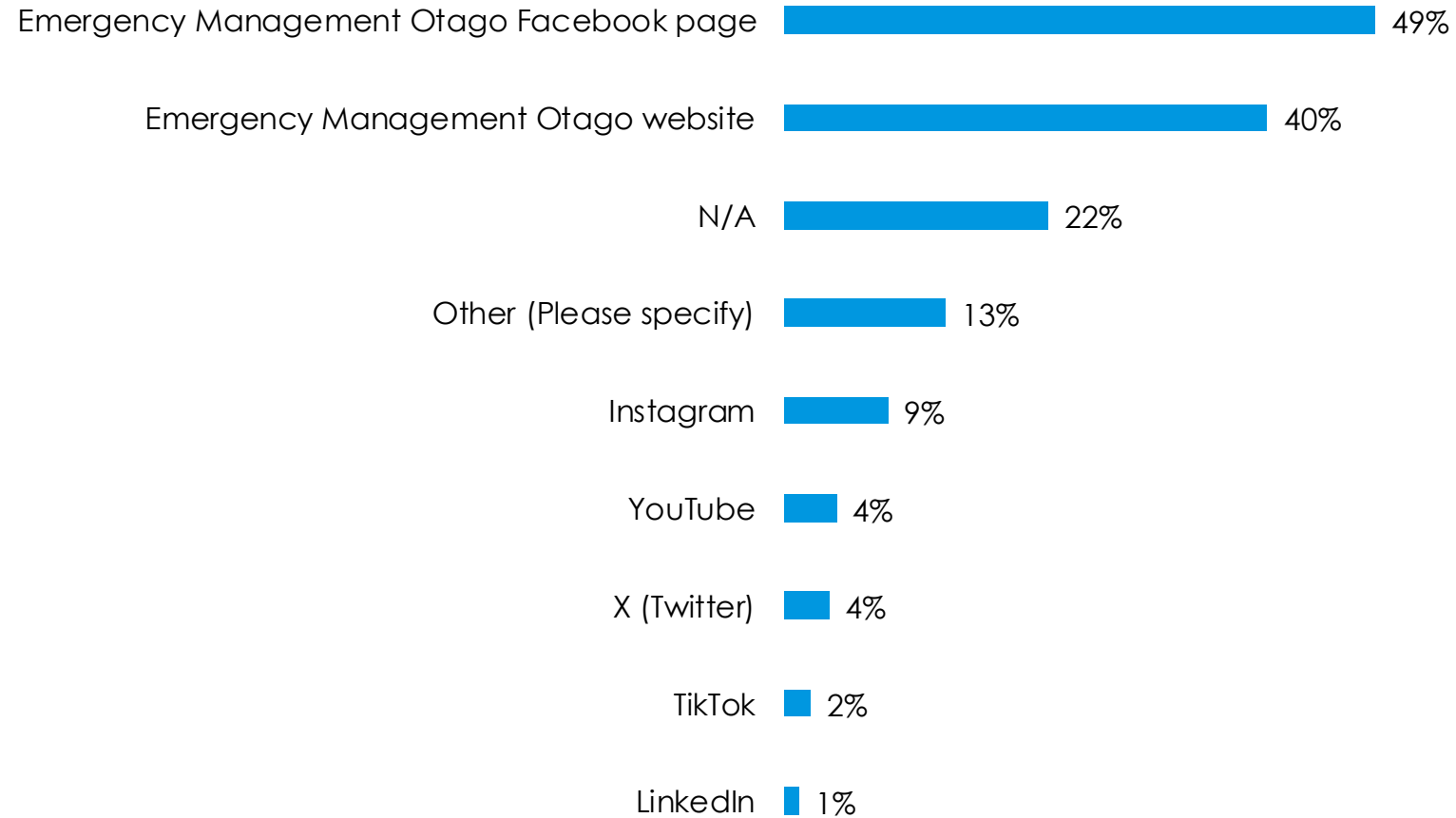
Which of the following actions have you taken to prepare yourself or your household for an emergency?



This question allowed up to 10 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

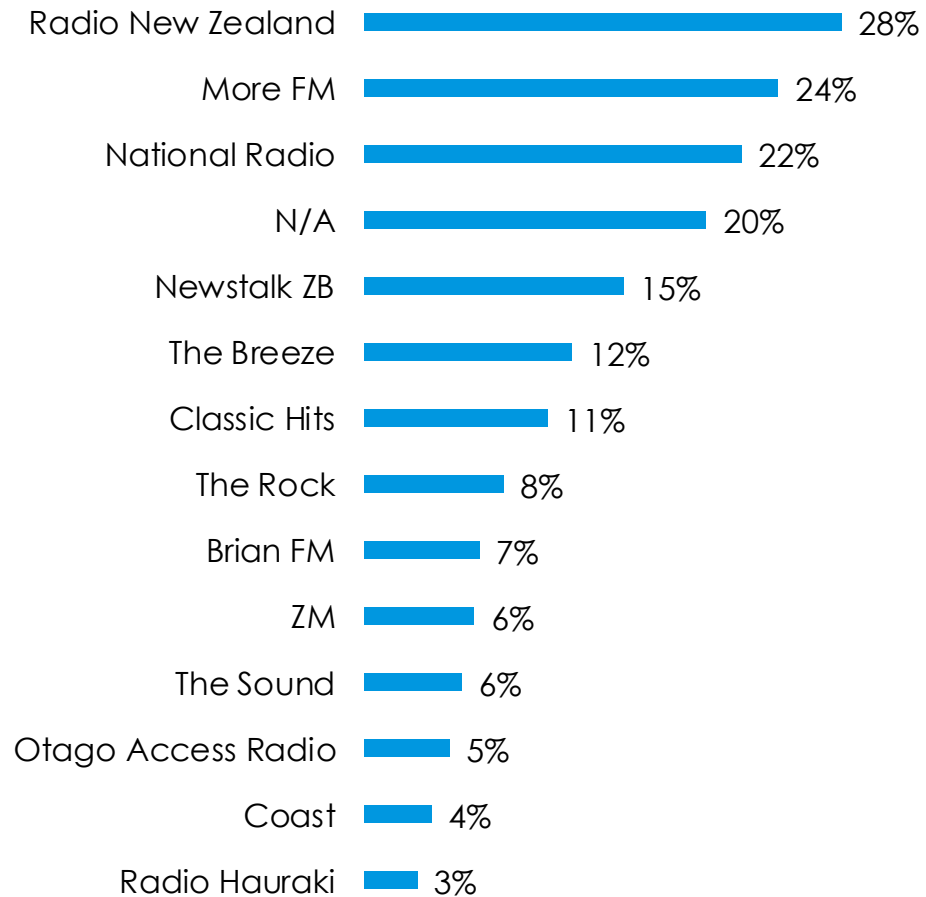
Which online media platforms do you view for emergency information?



This question allowed up to 7 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Multi-choice Question

Which radio stations do you listen to for emergency information?



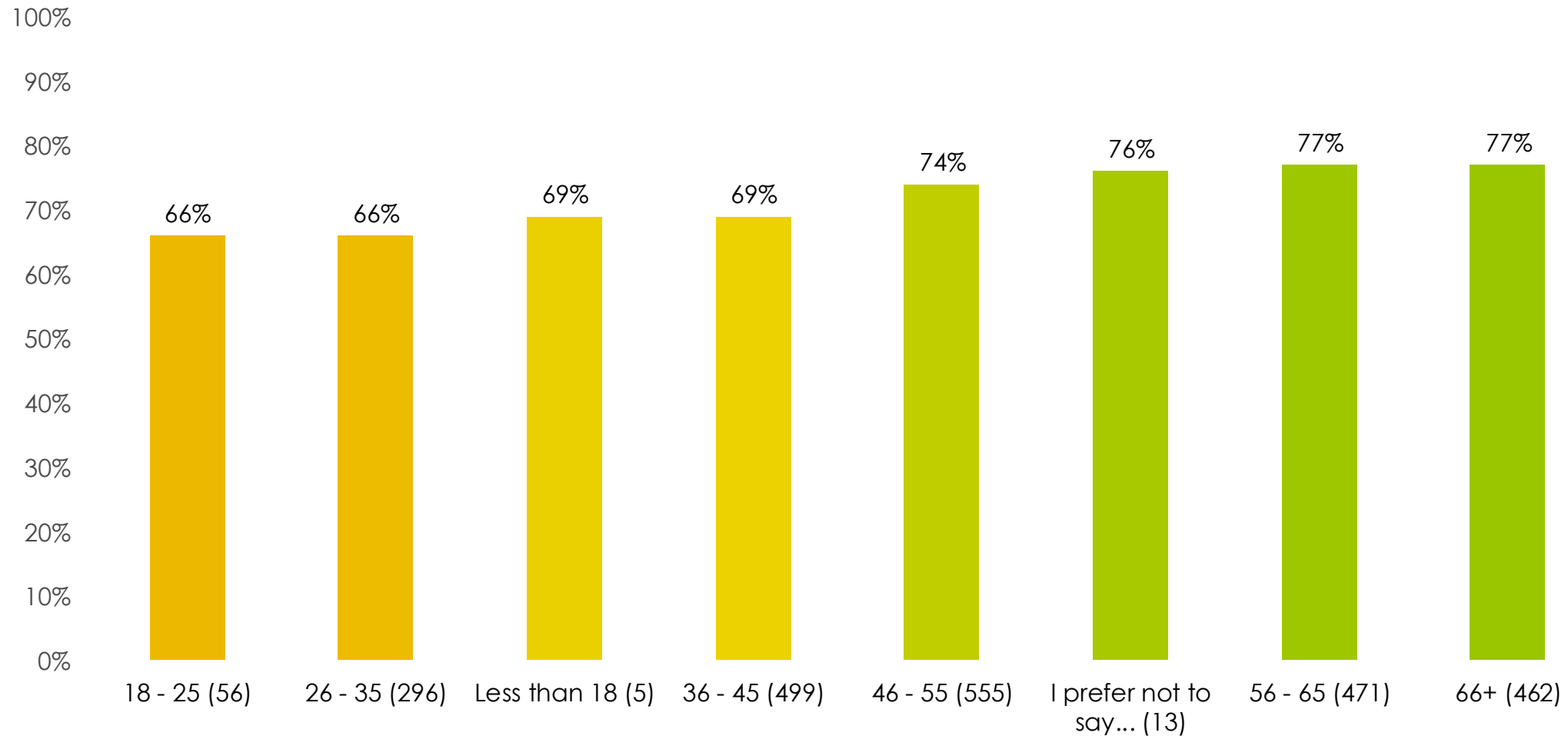
This question allowed up to 13 choices. It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%

Matrix Question

How would you rate the following in relation to the information you looked for or accessed



Average score by Age Range

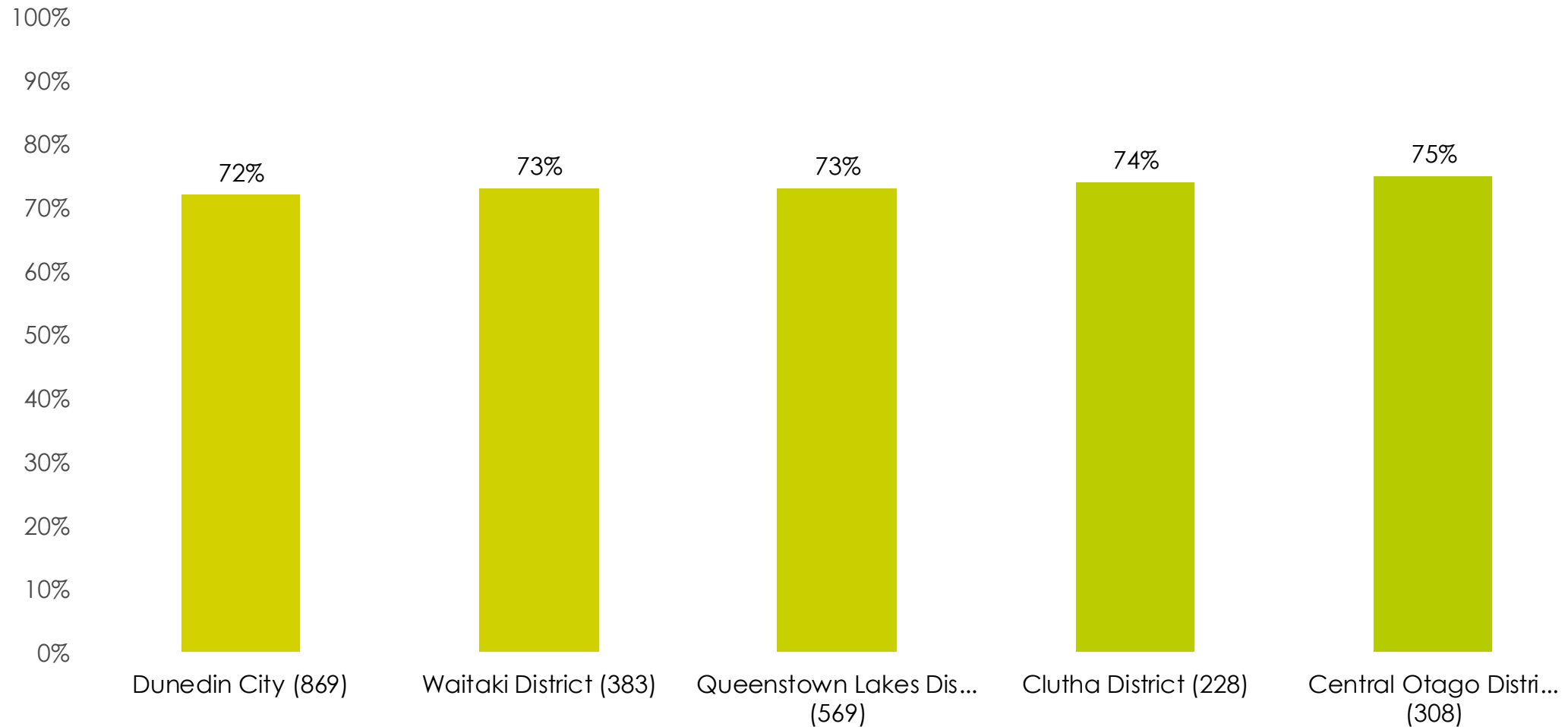


Overall organisation average: 73%

*Number in brackets is the number of respondents in each demographic category



Average score by District

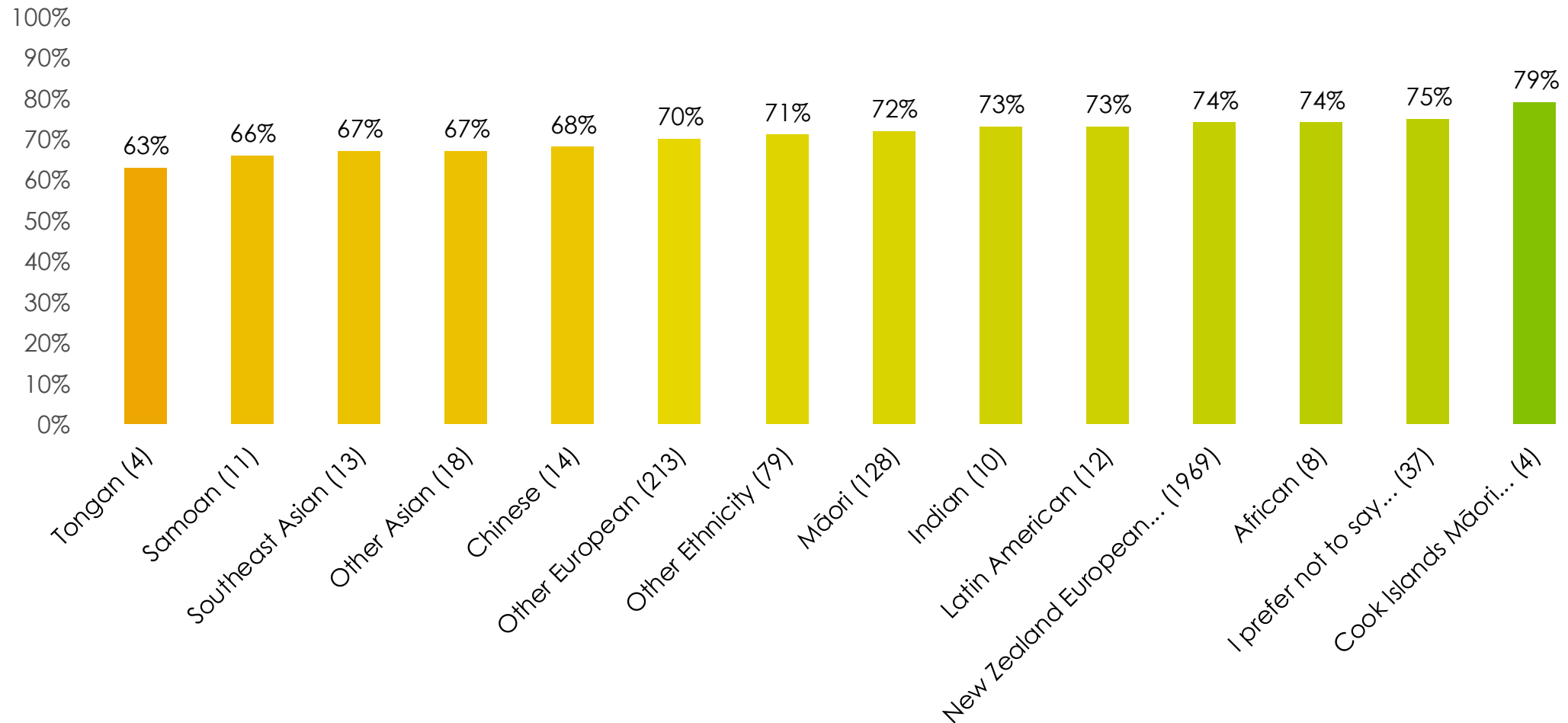


Overall organisation average: 73%

*Number in brackets is the number of respondents in each demographic category



Average score by Ethnicity

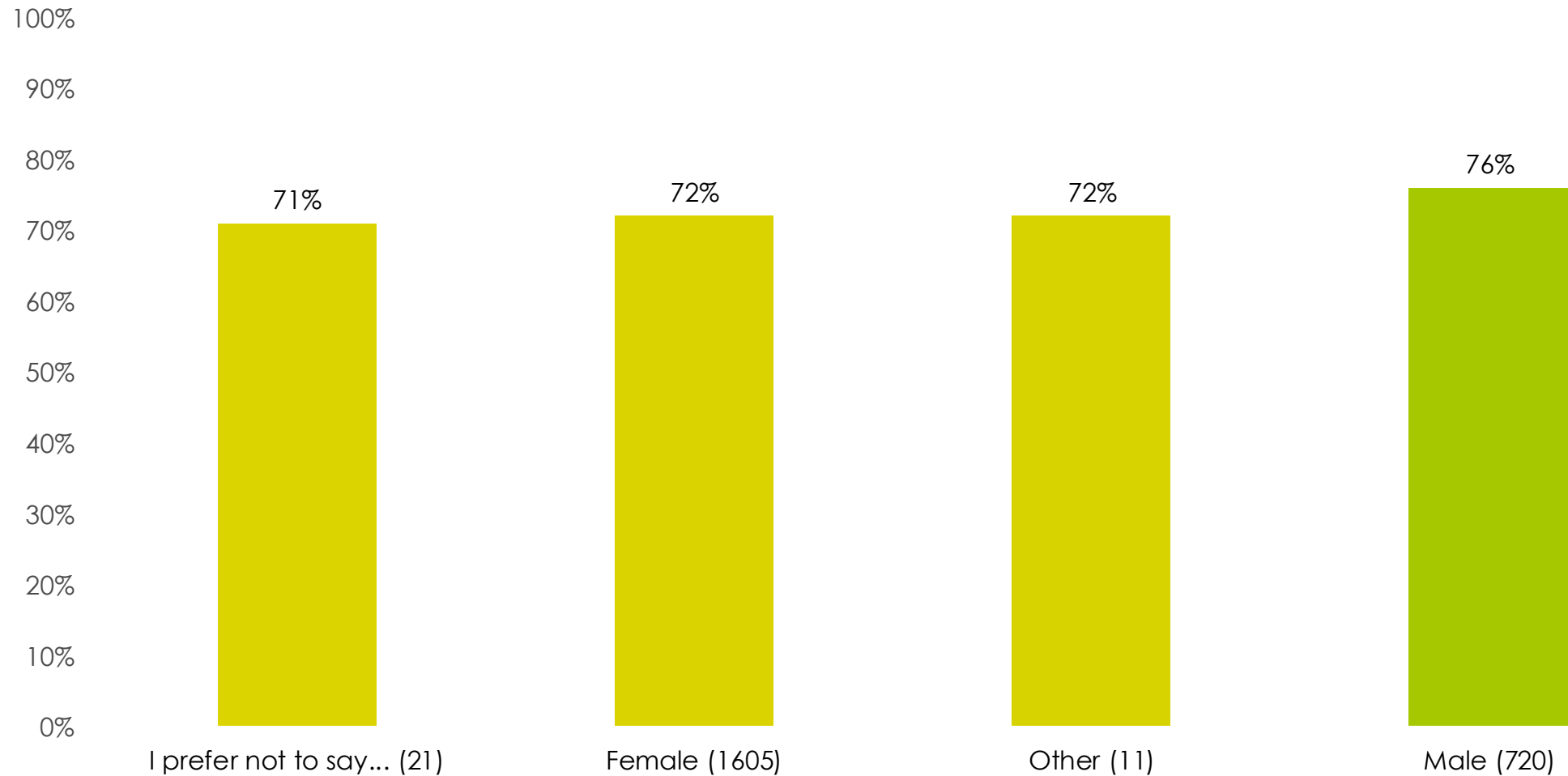


Overall organisation average: 73%

*Number in brackets is the number of respondents in each demographic category



Average score by Gender Type

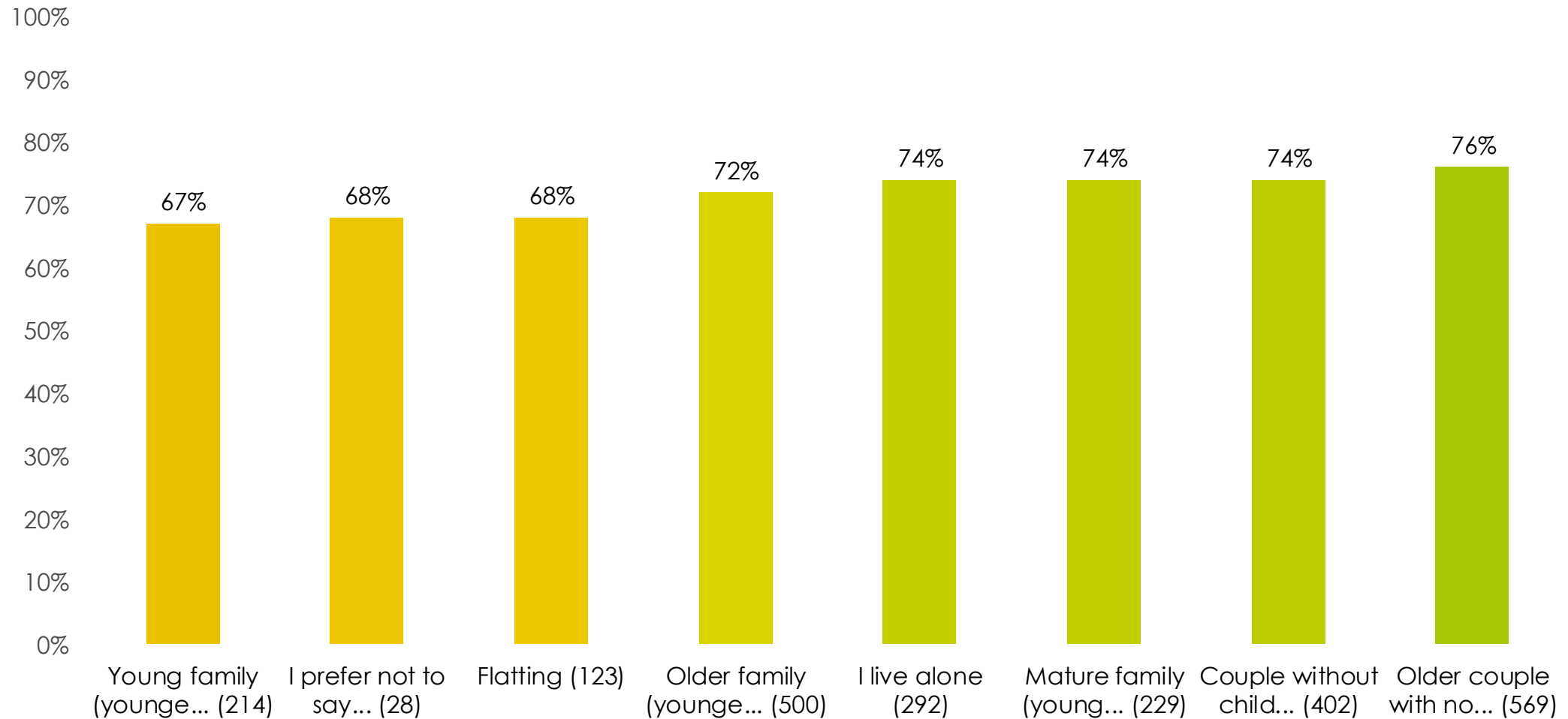


Overall organisation average: 73%

*Number in brackets is the number of respondents in each demographic category



Average score by Living situation



Overall organisation average: 73%

*Number in brackets is the number of respondents in each demographic category





More advice on how to review the feedback in your reports and take action is available by clicking the below.

[Learn more](#)

